## **BIC VIDEO TAPES**

# INC. BUSINESS RESOURCE

30000	Women in Business Video
30001	Home Business Video
30004	Family Business Video
30007	Customer Service Video
30016	Business Plan Video
	Perot: A Vision for a Success
30017	
30023	Sales Strategy Video
30024	Raising Capital Video
30025	Managing People Video
30028	Managing Your Time Video
30044	Start Your Own Business Video
30047	Mackay on Customer Service
30050	Customer Service Through Quality
30051	Do It Yourself Marketing
30052	Maximize Cash Flow Video
30053	More Sales More Profit Video
30054	Are Customers Happy
30055	Create A Company
30056	25 Best CS Ideas
30057	Communicate Your CS Vision
30058	Keep Your Customer For Live
30059	Turn Customer Into Salespeople
30060	Building Loyalty
30061	Moments of Truth
30063	For Young Entrepreneurs Video
50006	How To Find New Customers Video
50013	Successful Sales Relations Video
50014	Effective Sales Calls Video
50015	Deal With Buying Objections Video
50016	Closing The Deal Video
50017	Effective Follow Up Video
50018	Real Selling Package Deal/ 5 Videos
60002	*Business Plan Guide
60045	*Customer Service Guide
60046	Guide To Managing People
	*Service Bus.Plan Guide
60056	
60057	*301 Great Mgmt Ideas
60071	*Start A Business Book
60072	
60079	<u> </u>
60089	
60090	*301 Customer Service Ideas
60100	*301 Technology Ideas
60101	*301 Great Selling Ideas
60102	The Next Level
60107	Financial Troubleshooting
60126	•
60131	101 Managing People-Revised

(\*) Manuals

# DISCONTINUED INC. BUSINESS RESOURCE VIDEOS (May Be in Some Pre-2000 BICs)

Creating A Winner Lean Mean Machine-Audio Women in Business Video Home Business Video Family Business Video Customer Service Video Business Plan Video A Vision for a Successful Sales Strategy Video Raising Capital Video Managing People Video Managing Your Time Video Run a Small Company Part 1 Video Run a Small Company Part 2 Video Run a Small Company Part 3 Video Run a Small Company Part 4 Video Start Your Own Business Video Mackay on Customer Service Customer Service Through Quality Video Do It Yourself Marketing Maximize Cash Flow Video More Sales More Profit Video How To Find New Customers Growing The Company Video Successful Sales Relations Video Effective Sales Calls Video Deal With Buying Objections Video Closing The Deal Video Effective Follow Up Video

#### **SBA VIDEOTAPES**

(Available at pre-2000 BICs)
Each VHS videotape below comes complete with a workbook.

MARKETING: WINNING CUSTOMERS WITH A WORKABLE PLAN

# VT01

Take advantage of this easy-to-follow course and develop the marketing plan designed to meet your goals. Developed by two of the country's leading small business marketing experts, this hands-on program offers a step-by-step approach to writing the best possible marketing plan for your business.

THE BUSINESS PLAN: YOUR ROAD MAP TO SUCCESS

# VT02

Learn the essentials of developing a business plan that will lead you to capital, growth and profitability. This video teaches you what to include, what to omit, and how to get free help from qualified consultants when developing your business plan.

PROMOTION SOLVING THE PUZZLE

# VT03

Master the components that make a successful promotional campaign -- advertising, public relations, direct mail and trade shows. This videotape shows you how to put the pieces together. Learn how to choose the best advertising medium for your needs, and much more.

#### HOME-BASED BUSINESS: A WINNING BLUEPRINT

# VT04

This practical program examines the essentials of operating within a productive and profitable home-based business – from designing your home office and avoiding isolation to networking strategies and building an image that gets you taken seriously.

### BASICS OF EXPORTING

# VT05

This videotape shows you how to open the doors to international markets. This tape provides information on: getting your goods overseas, payment mechanisms, selling and distributing overseas, international marketing and sources of financial assistance.

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